

JEROD THOMAS

Manager, Program Management · Federal Healthcare Program Delivery

Kansas City, MO (816) 812-5800 jerodthomas23@gmail.com linkedin.com/in/jerod-thomas

SUMMARY	PMP-certified program manager and Lean Six Sigma Green Belt with five years in federal healthcare delivery, built on a pharmacy operations background. Lead a government pharmacy automation program spanning 400+ pharmacies and military treatment facilities across the United States, Europe, and Asia. Lead a team of three project managers, strengthen the delivery processes behind the program, and build the tooling the PMO uses to plan capacity.		
CORE SKILLS	Program & Portfolio Management · Multi-Site Federal / DoD Delivery · Executive & Senior Officer Stakeholder Management · Capacity Planning & Resource Modeling · Lean Six Sigma / DMAIC · Workflow Automation & Internal Tooling · Applied AI for Process Efficiency · Salesforce		
EXPERIENCE	Innovation Associates	Jun 2023 – Present	
	Manager, Program Management	2026	
	Senior Project Manager	Feb 2025 – 2026	
	Customer Experience Program Leader	Jun 2023 – Feb 2025	
	– Lead a government pharmacy automation program spanning 400+ pharmacies and military treatment facilities across the United States, Europe, and Asia; present weekly to senior customer leadership and in quarterly business reviews. – Improved program margin by 12% by strengthening the delivery and quoting processes behind it. – Reduced planned image-migration project duration from 24 weeks to roughly 14 (~40%) by rebuilding the estimating methodology around historical performance data. – Lead a team of three project managers carrying 40+ projects in planning or active delivery. – Build capacity management and utilization estimation tools that extend the PMO's automation and reporting suite.		
	Oracle (Cerner Corporation)	Jan 2021 – Jun 2023	
	Pharmacy Project Manager		
	– Managed full-lifecycle outpatient pharmacy implementations for two DoD programs across 13 military treatment facilities and 51 pharmacies; configured solutions to each site's clinical workflows. – Delivered on-site go-live support and training adoption; mentored new implementation consultants.		
	D&H Drugstore	Oct 2017 – Dec 2020	
	Certified Pharmacy Technician		
EDUCATION	B.S. Health Sciences, University of Missouri (2020) Project Management Professional (PMP), Project Management Institute (2026) Lean Six Sigma Green Belt, ASQ (2025) Active DoD Common Access Card; passed federal background investigation		